Simple Pre-Booking

01 **Please enter this booking URL in your chrome or Firefox browser**
capecare.zipline.app

02 **Complete the Health Declaration**
Please note that if you answered YES to any of the statements within, you are not permitted to enter at this time.

Otherwise, move to step 3.

03 **Provide info about your visit**
- Your contact details
- Date and time of your visit
- Details of the resident you're visiting (e.g. facility and housing location)
- Total number of visitors (enter each additional visitor's details separately)

04 **Upload your Vaccination details**
If you are unable to do this, tap 'Skip' and bring a copy of your evidence during your visit for on-site assistance.

05 **Confirm your booking**
Click 'Book'. If you used a mobile phone to book, you will also receive an SMS confirmation.

Sticker Badge example

Wallaby

Approved ✓

VISITOR

2 Dec   9:00AM - **10:00AM**

Kate Smith
Location, Area

Please complete the state Government QR code check-in upon arrival.

Use your phone to scan the QR code on the last screen.

To skip the queues, please pre-book your visit at:
capecare.zipline.app

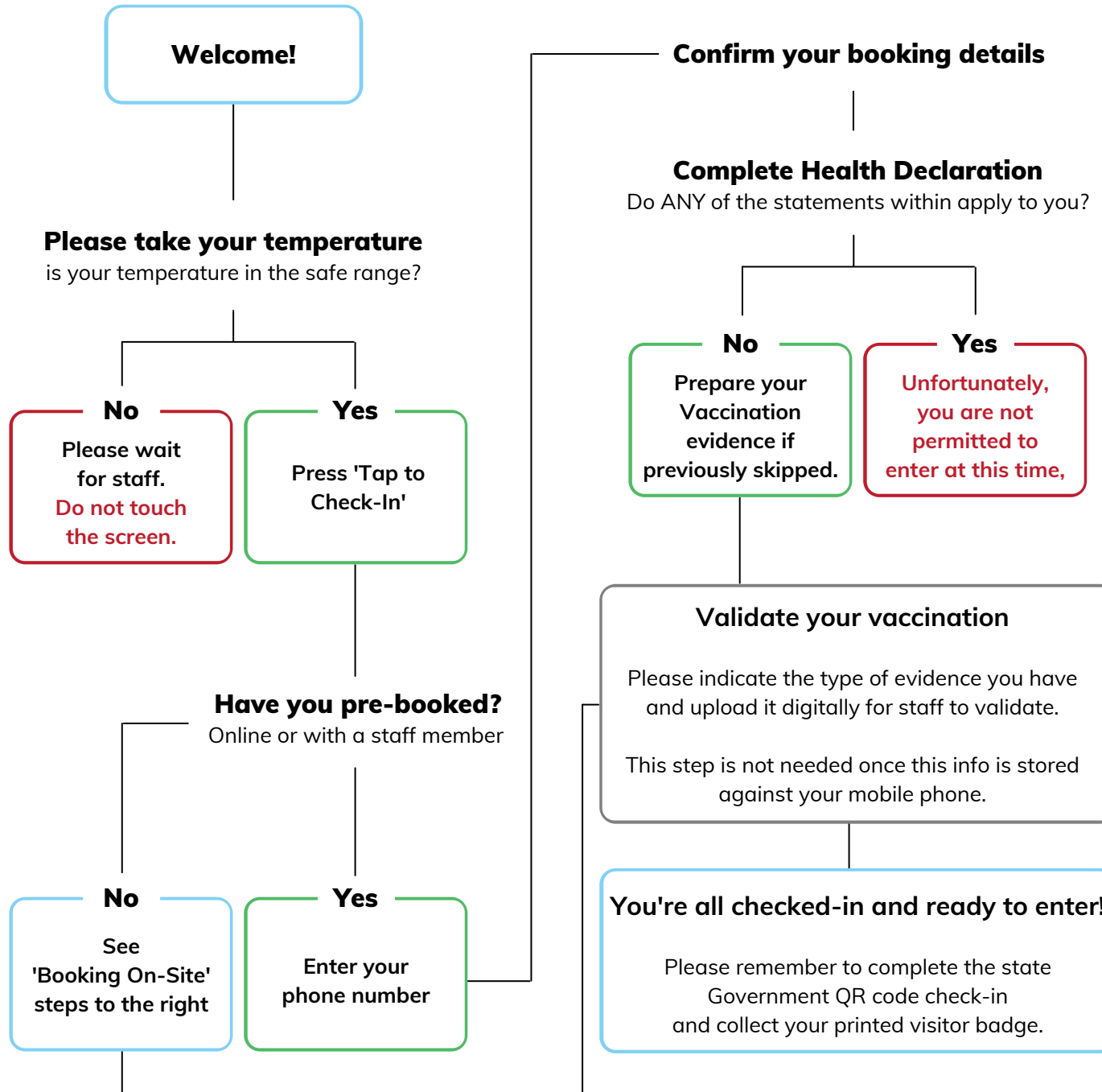Please call Capecare Dunsborough reception should you have any questions.

(08) 9786 5555

zipline

Helping you live well!
capecare
Your One Link for **South West Aged Care**

Pre-Booking & Check-In

Pre-book online at

capecare.zipline.app

On-Site Check-In

Welcome!

Please take your temperature
is your temperature in the safe range?

No
Please wait for staff. **Do not touch the screen.**

Yes
Press 'Tap to Check-In'

Have you pre-booked?
Online or with a staff member

No
See 'Booking On-Site' steps to the right

Yes
Enter your phone number

Confirm your booking details

Complete Health Declaration
Do ANY of the statements within apply to you?

No
Prepare your Vaccination evidence if previously skipped.

Yes
Unfortunately, you are not permitted to enter at this time,

Validate your vaccination

Please indicate the type of evidence you have and upload it digitally for staff to validate.

This step is not needed once this info is stored against your mobile phone.

You're all checked-in and ready to enter!

Please remember to complete the state Government QR code check-in and collect your printed visitor badge.

Booking On-Site

01 Enter your mobile number
Provide your first name and last name.

If requested, choose the housing location of the person you would like to visit [e.g. House 1, Beach house]

02 Complete the Health Declaration
Please note that if you answered YES to any of the statements within, you are not permitted to enter at this time.

Otherwise, move to step 3.

03 Provide visit information
- First and last name of the resident
- Total number of visitors (enter each additional visitor's details separately)
- Length and time of your visit

Remember to Check-Out

- **Take your temperature**
- **Enter your phone number**
- **Thank you and see you again!**